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I Wrote to customer support to get help with a faulty Fire TV stick 4k, stuck on update, known issue.After troubleshooting with 5 different agents, they offered me a refund on a newly purchased new gen FireTV 4k if I purchase it right then.I ordered the product and was promised that upon delivery the amount paid will be automatically wired on my debit car and was advised to dispose of the defective unit.The package arrived next day. After on Saturday.No sign of the money though.So on Wednesday I've contacted customer support again.They apologized and after chatting for 2hour 20' realized that I will not be getting my money back, the new agent stated that the support representative that tricked me to buy a new product in exchange of a refund was wrong and falsely promised me a refund.I ordered a brand new controller and the package never came its still tracking to this day with no updates for delivery or notifications on the whereabouts of the packageAmazon is best online shopping website. It's user friendly. You can available different offers and also you can free of cost return if you don't like product. It's fantastic online shopping platformWhat joke of a Co, but like so many megga rich Co (that apparently get out of paying UK tax) their service (try and get a human on the phone) and products are terrible.1 - their constant miss match charging when you buy a number of products in ONE transaction, get charged on your cc separately, so you cannot match the original order to your statement, and when you add seperate charge on the statement together, they never match what the original order on your acc says was the total - WONDER HOW AMAZON IS SOOO RICH ??2 - their online Prime Video, happy to charge, but trying to stop the constant error codes that prevent you watching what you have paid for - is get a human being to answer the phone. Joke 2:So yep we will all continue to use Amazon, as there is no current competitor with their set up, so rant over, just be warned - give up on Prime, cancell it, and watch your bills... EEE is going somewhere ? Yesterday failed delivery at 9:51 pm i was at home i never left the house, so tracking update was false.Today another item should have been delivered, the d48yer knocked handed me the goods from previous day, said he couldn't find my small package he went back to his van to look, then drove away and marked package handed to resident, customer service will not replace or refund until Friday!Know I know delivery drivers are allowed to lie to customers, because customers dont matter, will recommend that anyone who wants to order from Amazon think carefully,Today (Tuesday 3 December 2024) I was waiting for RM to collect my return to Amazon. I was waiting for the call or whatever from them but everything I got was the following lying email: "Unfortunately, we couldn't collect due to the following reasons: QY864796558GB - The parcel wasn't available when we called (3 December 2024 at 11.58am)."They never called which I can prove. Ive checked online and found there are many others who experienced the same lie from royal mail. So the conclusion is that either the RM or Amazon are responsible for the fact as Amazon is not happy to accept returns. Well, I will stop vbyuing things from amazon and using RM.Date of experience: 03 December 2024I have always been happy with Amazon (aside from the fact returns could be a smoother process in Ireland) until today. I had two accounts, UK and US, but they were not linked as prime membership, order history, etc. didn't show on US account and emails received are from different email addresses with different registered companies shown. As I could not connect prime to my US account I decided to cancel it. However, this also cancelled my UK account despite them being separate and correspondence received in relation to cancelling the US account not mentioning cancelling my UK account. I now can't access my ring doorbell, prime tv or amazon for UK and have lost money as I have paid in advance for subscriptions. I called within 15 minutes of account access being removed and was on the phone for 1 hour and 7 minutes having consistently being put on hold and was told there is nothing that can be done. At no point was I offered a call back when the issue had been looked into and the agent insisted I stay on the call while she typed up notes even though my call was not going to be further transferred and I explained that I was abroad so the call would be expensive. I assume that was so another call didn't drop in but poor customer service. It was mentioned on the call that the agent could see my account yet it can't be reinstated - I just don't understand. I'm really unhappy with the lack of clarity in relation to closure of the account and can't see how it is compliant under GDPR. There is no way my data was permanently deleted so quickly and I don't know why it can't be reinstated considering I didn't consent to erasure of my UK account and requested it be reinstated.I BOUGHT KARCHER K7 ON AMAZON DE.THEY JUST DROPPED IT IN FRONT OF MY DOOR WHEN I WAS NOT AT HOME AND I EVEN HAD ANY CHANCE TO CHECK IT AND REFUSE!!PACKAGING WAS DAMAGED AND PRODDUCT DID NOT WORKIT WAS USED BEFORE AND RE-SOLD TO ME!!! PAID €50 FOR DELIVERY AND THEY DEMANDED ANOTHER €50 FOR RETURN!!WHEN ITRIED TO MAKE COMPLAINT THEY FO NOT ANSWERED!!DO NOT RECOMMEND THIS COMPANY!!!Yes, I agree with it its isn't amazon's mistake but the seller who is marking. But amazon applies policies of 7 days returns and refunds. You should thank amazon for such policies.Fast and Reliable Delivery. Amazon UK has always satisfied me with its fast and reliable delivery service. I appreciate the wide range of products available, often at competitive prices. The Prime membership benefits, like next-day delivery and access to Prime Video, are a significant plus. However, I occasionally encounter issues with product packaging, which can be frustrating. Overall, the convenience and efficiency make it my go-to online store.especially when the packaging isn't sufficient to protect the item during shipping. The user-friendly website, excellent customer service, and consistent delivery performance are impressive. The Product Durability in Amazon is the best. Customer Service already top notch. There aren't any hidden charges at all. Despite these minor drawbacks, the overall convenience, competitive pricing, and extensive product selection make Amazon UK my go-to online store. Whether I'm shopping for electronics, books, or household items, I can always count on Amazon to deliver a seamless shopping experience.I am trying without luck to have contact with customer services at Amazon - can't find a phone number anywhere. 3rd kindle I have bought that has failed me! Does anyone have a number? There is also a dedicated number for KindleHope this helps and you get it sorted out. I think perhaps the fact that there is a dedicated number says it all !Why can't we get through to customer services? They have given me a phone number but no one to talk to. Jasonundup. Are you serious?Why didn't I think of that? If I want an answer to an Amazon business problem go to Google Brilliant????????????? Testosterone is the key male hormone. It is vital to the development and maintenance of male sexual characteristics and function. Normal active blood testosterone levels help to maintain sex drive and fertility in healthy men. Research shows it even helps maintain psychological health. Testosterone is increasingly being recognised as important to a wide range of health related areas. This includes contributing to maintaining healthy and active energy levels and bone and muscle mass. If your blood testosterone levels fall or the testosterone in your body is no longer as active as it was (low T), you may start suffering from what many people call the male menopause, andropause, or as the Centre for Men's Health refers to it, Testosterone Deficiency Syndrome. If you do have low T, you may find you are suffering from symptoms. The list includes: Loss of energy; Low libido (sex drive); Erection problems, especially a loss of morning erections; Depression; Anxiety; Irritability and anger; Night sweats; Hot flushes; Joint pains; Find out more about the signs of Low T here. You can take a free questionnaire test to see if you have the symptoms of the male menopause/testosterone deficiency. The Centre for Men's Health offers a full Male Health Check. This includes a broad blood test, featuring full profile of 46 markers covering liver and kidney function, lipids and full blood count, TSH, FSH and LH, as well as prostate-specific antigen (PSA) and a testosterone test. A raised PSA can be an indicator of possible prostate cancer and checking its level with a blood test is essential before patients can proceed to testosterone replacement therapy. Some of the most important male hormone measures included in the full panel blood test are: Total testosterone measures the total level of this male hormone in your blood. Low testosterone (low T) can lead to the symptoms of the male menopause or testosterone deficiency syndrome. The full blood profile at our UK clinics is not just a low testosterone test. It also includes SHBG (sex hormone-binding globulin), a type of protein in your blood, because it binds to androgens, including testosterone, and inhibits their function in the body. Some 50-60% of testosterone is strongly bound in this way. As men get older, the level of SHBG in their blood tends to rise, and this can be one of the factors resulting in testosterone deficiency. Albumin is another type of protein in your blood that also binds between 40-50% of total testosterone in circulation, albeit more weakly. The blood test also includes a calculation of what is called free testosterone, which is the remainder of the male hormone not bound by either SHBG or albumin, and accounts for only 1-3% of the testosterone in your blood. In addition, the blood test measures Oestradiol, one of the two main forms of the hormone oestrogen in men, is essential in modulating libido, erectile function and spermatogenesis (the origin and development of sperm cells). High oestrogen in men can lead to symptoms including infertility, gynaecomastia ('man boobs') and erectile dysfunction (ED). For a full blood profile, including a testosterone test, a venous blood sample is required. This means your blood has to be taken by a qualified phlebotomist in our London TRT UK clinic. Alternatively a TRT test kit for your blood sample can be sent out to you at home and you can use this to have your blood taken at a chain of partner clinics across the UK. Many of our patients find these are very convenient ways of taking their testosterone test. You will need to be fasting when the sample is taken to ensure an accurate measure of your testosterone levels. By fasting, we mean you should not eat or drink anything apart from water from when you go to bed the night before until your blood sample is taken the next day. The Centre for Men's Health has been diagnosing and providing private treatment to men across the UK for low testosterone (low T) for over 30 years and our team of expert doctors has significant experience in the field. In our London clinic, we are able to offer a unique, fast-turnaround same day service, with a blood draw in the morning and an appointment in with one of our team of doctors in the afternoon to discuss your results and possible treatment options. This is a complex question because most testosterone is not "free" and so available for use by the body and there is no single threshold below which symptoms start to appear. You can find out more here. If your male hormone panel blood test indicates you are suffering from low testosterone, the doctor will also check whether you are suffering symptoms of the male menopause or testosterone deficiency syndrome. Once he has confirmed it is safe for you to proceed with treatment, it is likely he will recommend an initial trial course of TRT to treat your low T symptoms. In theory, finger-prick blood testing, done by the patient in their own home at a time that suits them and sent off by post should be simple and easy. But there are hidden complications that mean the results you receive from finger-prick testing might not be accurate. In the worst case, the lab won't be able to use your sample and you have to repeat the process. The first problem lies in actually drawing the blood. In order to ensure enough blood is taken, it is advisable to: Make sure you are hydrated, by drinking a glass of water in the hour before you take your blood sample; Ensure your hands and fingers are warm by washing your hands with warm water, taking a shower or light exercise; Select your ring finger, which normally has the best blood circulation, to take the sample; Enlist the help of gravity by pointing your hand downwards; If this doesn't work, take the sample standing up. As you can see, there are quite a few things to remember to get it right. And even once you have taken the sample, other problems can occur. The blood sample can clot, or coagulate. This happens as a result of the body's natural mechanism to prevent excessive bleeding, but it can cause blood sample errors. It can occur because either you have taken too long to collect your sample or because you haven't mixed it fully after collecting it. You can also have what is called a haemolysed sample, where red blood cells have burst and the haemoglobin (the protein in the red blood cells that carries oxygen to the body) has leaked into the rest of the sample. This may occur as a result of squeezing your finger too much as you take the sample or scraping it against the side of the sample tube. Finally, if you do not take a large enough sample it will be insufficient for the lab to obtain enough serum (liquid) to process your low testosterone test. While capillary blood may be suitable for accurate testing under ideal circumstances, there are many factors that can interfere with this. On the other hand, venous blood, with a sample being taken by a phlebotomist in a clinic or at home is much less likely to suffer from these problems and is generally more reliable in producing accurate blood test results. Links: WHO Guidelines on Drawing Blood: Best Practices in Phlebotomy. Hematology.org. 2022. Blood Clots. Should I take my testosterone test blood sample at home or have it done for me in a clinic? Finger prick testing where the patient collects a blood sample at home to be sent off directly to the lab only works well if the patient has a good capillary blood supply which does not clot rapidly. However, practical problems in taking the sample this way can lead to inaccurate test results. Venous blood samples, where a trained phlebotomist draws blood from the patient in a clinic, which is the preferred method at the Centre for Men's Health, avoid these problems and are generally more likely to produce accurate and reliable test results. Reviewed by Dr Bhavini ShahWhat is testosterone?Testosterone is the main male hormone. It is responsible for producing male characteristics and the development of sperm cells. Women also produce testosterone - it is important for things like energy, clear thinking, sexual function and bone density. Testosterone levels in men and women tend to drop with age. In men, testosterone levels will start to drop naturally around the age of 30-40. In women, levels fall as you approach the menopause, and then decline even more afterwards. The importance of testosterone in women is often overlooked. However, premenopausal women produce almost three times as much testosterone than they do oestrogen. It's role in women's health and wellbeing should not be understated. This article will outline the symptoms of low testosterone, how to test your testosterone levels at home, replacement therapy, and its side effects. Symptoms of low testosterone in men Symptoms of low testosterone in men include:Reduced sex driveErectile dysfunctionHair lossLoss of muscle massFatigueWeight gain or weight lossDepression The above symptoms can be caused by many things. If you're experiencing them, it's best to get yourself checked out by your GP.Symptoms of low testosterone in womenSymptoms of low testosterone in women include:Reduced sex driveFatigueLess pleasurable sex (for example, inability to get aroused and orgasm)HeadachesFinding it hard to concentrate Again, these symptoms can be caused by other things. A blood test and a discussion with your doctor is a good place to start if you think your testosterone levels are low.How to test your testosterone levels at homeTo find out your testosterone levels, you can do an at home men's health blood tests. LloydsPharmacy Online Doctor's blood test kits look at four testosterone biomarkers to check your levels against normal ranges. We also offer a women's hormones blood test which looks at testosterone levels alongside thyroid function and oestrogen. We send out our test kits in the post. Once you've collected your sample using the instructions provided, you will need to post the sample back to the laboratory. Results are available in three working days once the sample has reached the laboratory.If you don't want to do a home test, talk to your GP about getting tested. How is low testosterone treated? The treatment for low testosterone depends on the underlying cause. How low testosterone is treated in men and women:Men In men, low testosterone is treated through testosterone replacement therapy (TRT). TRT is available as patches, gels, oral therapy, and injections. You can also get testosterone boosters over the counter, but there are no definitive studies to suggest that these are effective. If you know that your testosterone levels are low, or think that they might be, talk to your GP to discuss the best treatment for you if symptoms are bothering you.WomenTreatment of low testosterone depends on the cause and testosterone replacement therapy (TRT) may be an option for some women.In women, low testosterone is also treated through testosterone therapy - although it is not 'licensed' for women in the UK. Women can still take it, but it is available 'off-licence.' This means that it's used in a different way to what's stated in the licence.Testosterone therapy for women is often prescribed as a gel in a canister or sachet. Before treatment, a doctor will usually check your levels and then again after three months. Testosterone therapy should only be considered if symptoms become a problem - it is not essential to treat. It is also recommended to complete a trial of conventional HRT before considering testosterone therapy/supplementation. The side effects of testosterone therapyMenSide effects might include:AcneEnlargement of the prostate gland (non-cancerous)Enlargement of breast tissueShrinking of the testiclesAn increased risk of blood clotsIncreased feelings of angerWorsening heart failure (in those who already have heart failure)Disturbed breathing during sleep Side effects should be described with your prescriber before treatment is started. If treatment is started, follow up appointments should be scheduled to check it's not causing any problems.WomenSide effects might include:AcneWeight gainAlpecia (rare)A deepened voice (rare)Clitoral enlargement (rare) Some side effects might go away once you've adjusted to treatment. Side effects should also be discussed with your prescriber if you begin to experience them.ConclusionLow testosterone levels can cause problems in men and women. If you think your levels might be low, talk to your GP or start with a home blood test. Treatment may be an option for some people with low levels, but you should be mindful of the side effects. References ://www.ncbi.nlm.nih.gov/pmc/articles/PMC7098532/ ://www.guysandstthomas.nhs.uk/health-information/testosterone-low-sex-drive-menopause ://patient.info/mens-health/erectile-dysfunction-impotence/testosterone-deficiency